



Baptist Health

9601 Baptist Health Dr.
Little Rock, AR 72205-7299
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October 13, 2023

Dear Patients and Providers,

Baptist Health is committed to helping ensure any disruption in continuity of care is limited and knows that Medicare participants have multiple options when it comes to their health insurance. While options can be good, not all Medicare Advantage plans are contracted with Baptist Health, which could limit a patient's access to Baptist Health and its affiliated health care providers.

Medicare's annual open enrollment starts on October 15, 2023, and in an effort to keep you informed, we are providing a list of Medicare Advantage plans that are contracted with Baptist Health to be in network for 2024 as of the date of this correspondence, along with answers to some frequently asked questions.

Patients who have Original Medicare or a Medicare Advantage plan that is already in network for 2024 can continue to access Baptist Health and affiliated health care providers. However, **patients who choose a Medicare Advantage plan that does not contract with Baptist Health could have their ability to access Baptist Health and affiliated providers disrupted starting January 1, 2024.**

Potential network changes should not affect the ability of State retirees participating in UnitedHealthcare's Group Medicare Advantage PPO plan to receive services at Baptist Health. Please refer to your plan document for any questions.

Please turn to the back of this page to review plan options that are currently contracted with Baptist Health.

If you have any questions, call 1-888-BAPTIST.

Sincerely,
Baptist Health

Baptist Health – Medicare Advantage Plans for 2024

(Information current as of October 13, 2023) - Updates will be posted at baptist-health.com

The following plans HAVE NOT RENEWED with Baptist Health as of the date of this letter:	
UnitedHealthcare Medicare Advantage Choice Plan 2 (Regional PPO)	
UnitedHealthcare Medicare Advantage Choice Plan 3 (Regional PPO)	
AARP Medicare Advantage Choice (PPO)	
AARP Medicare Advantage Patriot (HMO-POS)	
AARP Medicare Advantage Plan 1 (HMO-POS)	
AARP Medicare Advantage Plan 2 (HMO-POS)	
AARP Medicare Advantage Rebate (HMO-POS)	
The following plans are OUT OF NETWORK with Baptist Health:	
Cigna Preferred Medicare (HMO)	Vantage BASIC (HMO-POS)
Cigna True Choice Medicare (PPO)	Vantage Giveback (HMO-POS)
Lasso Healthcare Growth (MSA)	Vantage STANDARD (HMO-POS)
Lasso Healthcare Growth Plus (MSA)	
The following plans are IN NETWORK for 2024:	
Essence Advantage (HMO)	BlueMedicare Freedom Giveback (PPO)
Essence Advantage Plus (HMO)	BlueMedicare Independence (HMO)
Health Advantage Blue Classic (HMO)	BlueMedicare Preferred (PFFS)
Health Advantage Blue Premier (HMO)	BlueMedicare Premier (HMO)
Humana Gold Choice H8145-120 (PFFS)	BlueMedicare Premier Choice (PPO)
Humana Gold Choice H8145-122 (PFFS)	BlueMedicare Saver Choice (PPO)
Humana Gold Plus H5619-111 (HMO-POS)	BlueMedicare Value (PFFS)
Humana Gold Plus H5619-122 (HMO)	BlueMedicare Value Choice (PPO)
Humana Honor (PPO)	Wellcare Assist (HMO)
HumanaChoice H5216-083 (PPO)	Wellcare Assist Compass (HMO)
HumanaChoice H5216-231 (PPO)	Wellcare Giveback (HMO)
HumanaChoice H5216-337 (PPO)	Wellcare Giveback Dividend (HMO)
HumanaChoice H9070-005 (PPO)	Wellcare Low Premium (HMO)
HumanaChoice R1532-001 (Regional PPO)	Wellcare No Premium (HMO)
HumanaChoice R1532-002 (Regional PPO)	Wellcare No Premium Open (PPO)
Aetna Medicare Elite (PPO)	Wellcare No Premium Preferred (HMO)
Aetna Medicare Premier (HMO)	Wellcare Patriot Giveback (HMO-POS)
Aetna Medicare Premier (HMO-POS)	Wellcare Patriot No Premium (HMO)
Aetna Medicare Premier Plus (PPO)	

FAQ's: Baptist Health – Medicare Advantage Plans In-Network for 2024

(Information current as of October 13, 2023)

Why is Baptist Health sending this notification?

Baptist Health is committed to helping ensure any disruption in continuity of care is limited and knows that Medicare participants have multiple options when it comes to their health insurance, but not all plans are contracted with Baptist Health. Since Medicare's Annual Open Enrollment is about to start, we are providing a list of Medicare Advantage plans that, as of the date of this notice, are already contracted with Baptist Health to be "in-network" for 2024.

How might this affect me?

If you have Original Medicare or a Medicare Advantage plan that is already in-network for 2024, then you can continue to access Baptist Health and affiliated healthcare providers. If you choose a Medicare Advantage plan that ultimately does not contract with Baptist Health, in most cases, starting January 1, 2024, Baptist Health and affiliated healthcare providers will not be able to treat you except for emergent and urgent conditions. In some cases, your Medicare Advantage plan will request your care is transferred to another facility once you are stabilized.

If I have a Medicare Advantage plan that ends up out-of-network with Baptist Health for 2024, will I still be able to see my doctor?

If your doctor is a Baptist Health or Arkansas Health Group affiliated provider, you have 3 options:

1. Choose an in-network Medicare plan during Open Enrollment (more information provided below)
2. Pay for full cost of visit (starting January 1, 2024)
3. Transition your care to a new doctor that is in-network with your Medicare Advantage plan

What plans are already contracted with Baptist Health or Arkansas Health Group to be in-network for 2024?

For 2024, Baptist Health is already contracted to be in-network with the following:

Original Medicare – (800) 772-1213

Essence – (866) 509-5398

Aetna – (855) 335-1407

Humana – (901) 826-3865

Blue Cross Blue Shield – (800) 392-2583

Wellcare by Allwell (Centene) – (877) 891-6091

What plans are in-network with Baptist Health or Arkansas Health Group for 2023, that have not yet renewed for 2024?

As of the date of this notice, UnitedHealthcare (which includes AARP), has not yet renewed with Baptist Health or Arkansas Health Group. While we are still in negotiations with UnitedHealthcare, it is possible they will not be in-network with Baptist Health or Arkansas Health Group for 2024. For any updates related to status from the date of receipt of these FAQ's, please see our website, which may be located at <https://www.baptist-health.com/>.

How do I switch to an in-network plan that my Doctor and Baptist participates in?

There are several ways to switch. You may switch plans online, through an agent/broker, or by phone. We suggest calling an agent to discuss the best options for your health care needs.

When is open enrollment?

The Annual Open Enrollment Period is from October 15, 2023 to December 7, 2023. After this point, the next opportunity to change is during the Medicare Advantage Open Enrollment Period which is from January 1, 2024 to March 31, 2024.

What is the difference between the Annual Open Enrollment period and the Medicare Advantage Open Enrollment period?

During the Annual Open Enrollment (*October 15, 2023 to December 7, 2023*), you can:

1. Switch from a Medicare Advantage Plan to Original Medicare (consider enrolling in a Medigap plan as well)
2. Switch from Original Medicare to a Medicare Advantage Plan
3. Switch from one Medicare Advantage Plan to a different Medicare Advantage Plan

During the Medicare Advantage Open Enrollment period (January 1, 2024 to March 31, 2024), you can make some changes to your plan choice, such as:

1. Switch from a Medicare Advantage Plan to Original Medicare (consider enrolling in a Medigap plan as well)
2. Switch from one Medicare Advantage Plan to a different Medicare Advantage Plan

During the Medicare Advantage Open Enrollment period (January 1, 2024 to March 31, 2024), you cannot do the following:

1. Switch from Original Medicare to a Medicare Advantage plan.
2. Join a Medicare Prescription Drug Plan if you are in Original Medicare.
3. Switch from one Medicare Prescription Drug Plan to another if you are in Original Medicare.