



November 28, 2022

Dear Patients, Providers, and Other Interested Parties,

Starting on January 1, 2023, Baptist Health will no longer accept insurance coverage from Cigna HealthSpring Medicare Advantage including the Cigna Preferred Medicare HMO plan.

This means that any patients with a Cigna HealthSpring Medicare plan who come to a Baptist Health facility for any kind of medical care will not be eligible for coverage from their health insurance and will be responsible for payment on the full amount for any services they receive, with the exception of certain emergency services.

We apologize for any inconvenience this may cause for patients who use Cigna for a Medicare Advantage plan. Please be aware of this change and how it may impact whether your doctors and other health-care providers are in your network.

If you have any questions you may call 1-888-BAPTIST.

Sincerely,

Baptist Health