MyChart Video Visits – Website on Computer

Connect with your physician for a video visit using MyChart website on your computer. ***Recommend using Chrome, Firefox, etc. for browser. Does not work with IE (Internet Explorer).*** No additional apps are needed to complete video visit.

1. From the home screen, look for your video visit notice and select **Begin Visit**.
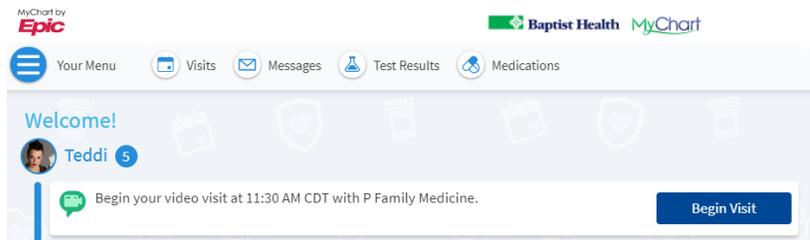
2. **Confirm** your appointment & complete **eCheck-in** for your visit. Remember to **Test Hardware** to make sure your webcam & microphone are working appropriately. Shortly before your appointment time use **Begin Visit** to join the call.
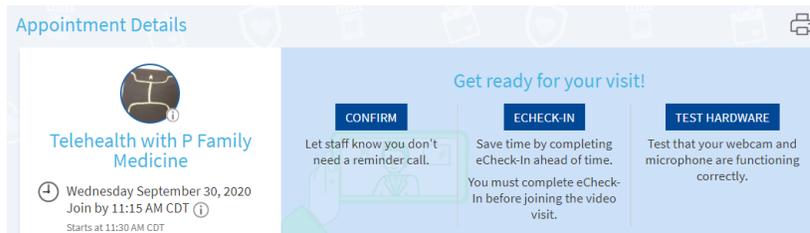
3. Shortly before your appointment time use **Begin Video Visit** to join the call.
4. Your browser window should open, with camera displaying along with device check information until your physician joins. The menu to mute and leave call is at the bottom of the screen.