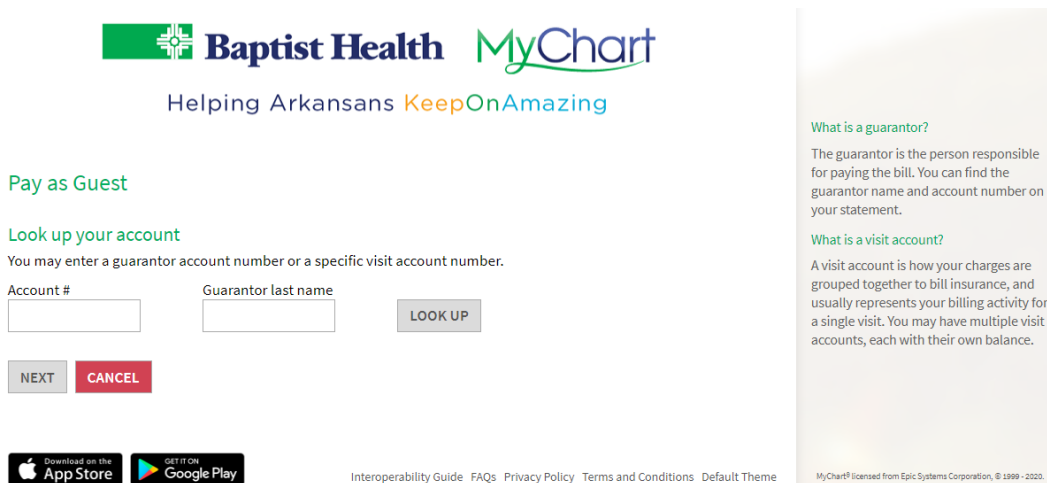


MyChart Pay as Guest

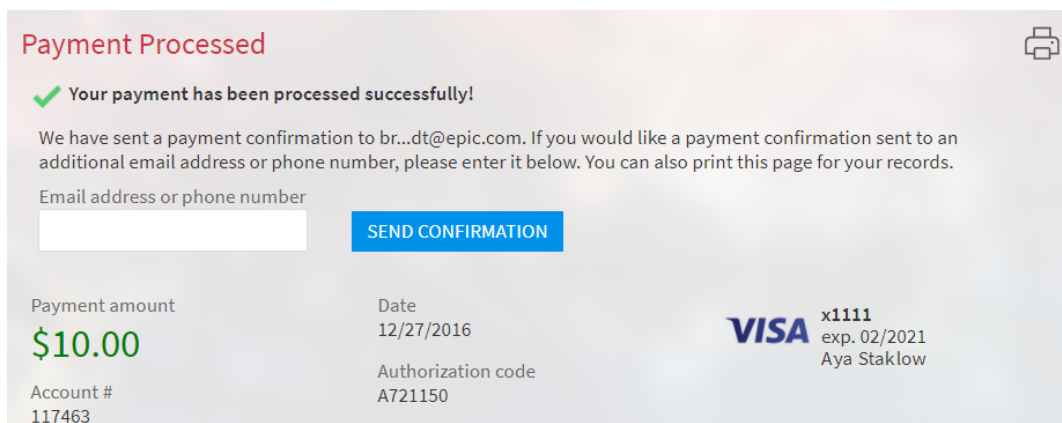
With the Pay as Guest feature, anyone can pay off a balance online, even those who do not have a MyChart login. Instead of entering a username and password to pay online, a guest user can enter their last name and a guarantor account, included on the statement. This feature is useful when someone wants to make payments toward a spouse's balance, but does not know his or her MyChart login information. Another use case could be if someone on a business trip or vacation visits Baptist Health once, but does not plan on returning and does not want to create a MyChart login for one visit.

Select the **Pay as Guest** button from the MyChart login page to access the Pay as Guest window. Patients can locate their guarantor account number on their statement in bold font.



The screenshot shows the MyChart 'Pay as Guest' interface. At the top, it features the Baptist Health and MyChart logos with the tagline 'Helping Arkansans KeepOnAmazing'. The main heading is 'Pay as Guest', followed by a sub-heading 'Look up your account' and a note: 'You may enter a guarantor account number or a specific visit account number.' Below this are two input fields: 'Account #' and 'Guarantor last name', with a 'LOOK UP' button to the right. At the bottom of the form are 'NEXT' and 'CANCEL' buttons. On the right side, there is a help section with two questions: 'What is a guarantor?' and 'What is a visit account?'. At the bottom of the page, there are links for 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'Default Theme', along with app store download buttons for the App Store and Google Play.

When using the Pay as Guest feature, enter your email or phone number to receive a payment confirmation email or text message, whether or not the account guarantor has set up their notification preferences.



The screenshot shows the 'Payment Processed' confirmation screen. It features a green checkmark icon and the text: 'Your payment has been processed successfully!'. Below this, it states: 'We have sent a payment confirmation to br...dt@epic.com. If you would like a payment confirmation sent to an additional email address or phone number, please enter it below. You can also print this page for your records.' There is an input field for 'Email address or phone number' and a blue 'SEND CONFIRMATION' button. At the bottom, there is a summary of the payment: 'Payment amount \$10.00', 'Date 12/27/2016', 'Authorization code A721150', and 'Account # 117463'. A VISA logo is also present with the card number 'x1111', expiration date 'exp. 02/2021', and the name 'Aya Staklow'.