

ER Check-In

MyChart Site

If you're experiencing low severity symptoms or injuries let our ER know you're on your way for treatment.

- 1. From Your Menu, select ER Check-In.
 - a. ER Check-In option is also available on the right side menu from Visits>Schedule an Appointment
- 2. Use the map to select the ER closest to you or filter by your zip code using the drop down next to Showing Locations Near Me.
 - a. View the current wait times for patients, based on arrival at ER to being see by triage nurse over the last 12 hour timeframe, to determine which ER works best for your care.



3. After selecting ER preference, use I'm On My Way to finish arrival notification.





4. Enter phone and email for contact purposes, then provide estimate of time before arrival along with a description of your non-live threatening illness or injury.

| | | indicates a required neit | | |
|-----------|---|--|--|--|
| | | How can we contact you for this visit? This contact information will only be used for this visit. | | |
| | | * Mobile phone 501-555-1234 | | |
| | Emergency | | | |
| 4 | Today | email demo@gmail.com | | |
| \otimes | North Little Rock ER 3333 Springhill Drive NORTH LITTLE ROCK AR 72117 | Help us prepare for your arrival by entering reason for coming to ER. Patients will be seen in ER based on the severity of illness or acuity, upon arrival. | | |
| | | Hew long until you'll anive? 15 minutes | | |
| | | Sprained ankle | | |
| | | | | |
| | | 236 of 250 characters remaining | | |
| | | BACK SUBMIT | | |

Your expected arrival will appear for the emergency room staff to anticipate your arrival. Patients will be seen in the ER based on the severity of their illness at arrival.



Baptist Health Site

If you are not a MyChart portal user with Baptist Health you can still notify the ER of your arrival from our Baptist Health website.

- 1. Select ER Check-In from the top menu or choose Medical Services, then select Emergency Services
- 2. Choose the location of your preference

| d a Doctor | | Locations | Patients & Visitors 👻 | Medical Serv |
|------------|---|---|---|---|
| S y | elect a search ou are on you | area below to r way. | find the ER nearest yo | ou and let them know |
| | If this is a medical emergence Select a location to let time, but notification of arrival. | gency, call 911 or go to th them know you are on y f your pending arrival. F | e nearest emergency room. Your way. This is not scheduling an app Patients will be seen based on the seve | pointment or reserving a specific erity of illness or acuity, upon |
| | | | | Showing All Locations 🗸 |
| | Van Buren ER Always open Average wai | t: 3 minutes | + - Springheld@ | (3) |
| | Fort Smith ER Always open Average wai | t: 8 minutes | | 2) (a2) (6 |
| | Conway ER Always open Average wai | t: 11 minutes 👂 | FortSmin | 65 |
| | | | (27) (27) (7) | ARKANSAS M |

3. Select I'm On My Way and complete the required patient information. If you are already a portal user but accessed via the Baptist Health site, use Log In To MyChart to change to complete in the portal.





4. Complete the estimated arrival time as well as the details of the illness or injury, then verify you're not a robot before selecting Submit.

| Help us prepare for your arrival by coming to ER. | entering | reason for |
|--|-------------------|---------------|
| Patients will be seen in ER based on the severity of ill | ness or acuity, ι | ipon arrival. |
| How long until you'll arrive? | | |
| Additional information | | |
| I'm not a robot | | |
| | BACK | SUBMIT |

Your expected arrival will appear for the emergency room staff to anticipate your arrival. Patients will be seen in the ER based on the severity of their illness at arrival.