



2016-2017 COMMUNITY REPORT

Getting Better For A Better You



Baptist Health

MEDICAL CENTER
Stuttgart

KeepOnAmazing



Dear Neighbor,

At Baptist Health Medical Center-Stuttgart, our mission is to provide the best customer experience available to our patients, their family members, and visitors. We continually look for opportunities to improve the patient experience. In this report, you will see examples of these amazing enhancements – right here at home in Stuttgart.

Thanks in part to the continuing contributions from our community, actions taken by our employees to advance patient-care services, and capital improvements made in our facility, Baptist Health Medical Center-Stuttgart has been able to prosper in a time where many hospitals of this size have struggled. These efforts have yielded an overwhelmingly positive impact for our patients.

Our goal is to be in the top ten percent of hospitals nationwide, and we are well on our way to achieving that goal thanks to your help. The funds this community provided have made many improvements possible, which is what this report is all about.

The most important part is not just an increase in national scores. Rather, it's Baptist Health Medical Center-Stuttgart always providing our patients, their family members, and visitors with the care they deserve right here at home. That's what bringing the most trusted health-care provider to the Grand Prairie area is all about.

2017 BAPTIST HEALTH MEDICAL CENTER-STUTTGART ADVISORY BOARD 2017 STUTTGART REGIONAL MEDICAL CENTER BOARD



David Leech, Chairman; Jim McGee, Vice Chairman; Brandon Bauman, Secretary; Benny Petrus, Treasurer; John Moore, Member; Dr. Sam Roberts, Member; Dr. Seth Kleinbeck, Medical Staff Representative



“Providing a great patient experience
is my goal every day”

— ANGELIA



FACILITY IMPROVEMENTS

Building A Better Home For Healthcare

Delivering the best in healthcare begins with making sure our facilities are the best they can be. Thanks to key improvements, Baptist Health Medical Center-Stuttgart is ready to meet the healthcare needs of Arkansas County and the surrounding area for years to come.

COMPLETED:

- Renovation of Medical/Surgical patient rooms and bathrooms
- Renovation of hospital halls
- Installation of Arkansas artwork throughout the facility
- Renovation of operating room suite
- Installation of new chiller/air handler
- Renovation and expansion of Baptist Health Family Clinic-DeWitt
- New Baptist Health Family Clinic-Hazen building
- New in-hospital MRI suite
- Renovation of X-ray suite
- Renovation of satellite physician offices
- New flooring in many areas of the hospital
- Installation of LED lighting at entrances
- Security service after-hours
- Replacement of trauma lights in ER

FUTURE:

- Opening of Outpatient Physical Therapy (rehabilitation) in hospital
- Water softening system
- Replacement of medical air system
- Replacement of heating and air conditioning equipment





TECHNOLOGY UPGRADES

Delivering The Cutting Edge Of Care

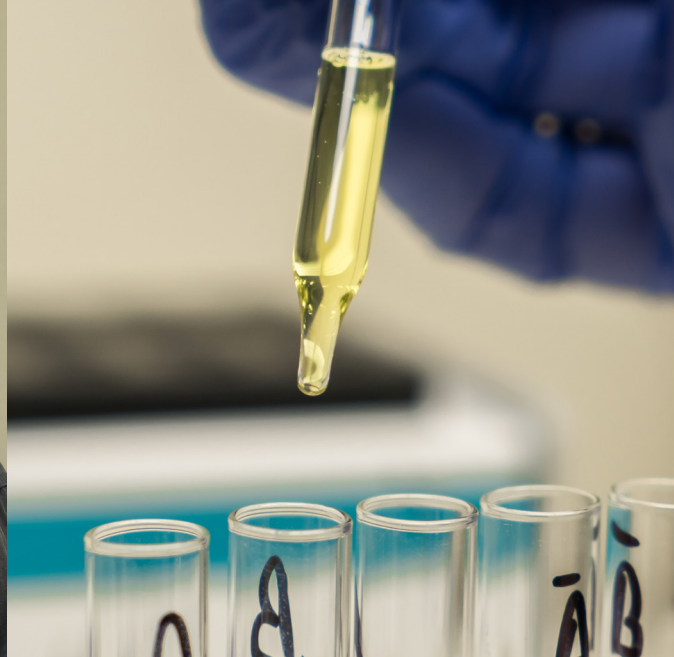
When it comes to keeping our community healthy, technology is one of the most important tools available to us. The technological improvements made by Baptist Health Medical Center-Stuttgart ensure the best in healthcare is available right here at home.

COMPLETED:

- Fully integrated electronic health record system in hospital-based clinics
- In-hospital MRI
- Digital radiology equipment
- Surgical sterilizers
- Orthopedic Total Joint (knees and hip) surgery equipment
- Digital Smartbeds in patient rooms
- Patient furniture in patient rooms
- New pharmacy distribution system
- MyChart bedside tablets – Med/Surg and Maternal/Child
- Portable fetal doppler – Maternal/Child
- Accuvein (digital IV administration system) – ER and Med/Surg

FUTURE:

- Digital high-definition surgical and GI scope system
- Fetal monitoring equipment for Maternal/Child department
- Blood bank freezer for laboratory
- Coagulation analyzers for laboratory



“There is an amazing difference in the level of care we provide thanks to our new technology.”

— SUZI



“The improved care is exciting and I am happy to be part of it.”

— DR. ROBINETT



NEW SERVICES/PHYSICIANS

Striving For Future Growth

With improved facilities and technology, Baptist Health Medical Center-Stuttgart has been successful in recruiting new physicians and has expanded services to our patients right here in Stuttgart.

RECRUITED NEW FULL-TIME PHYSICIANS:

- Dr. Stephanie Patyk, Family Medicine
- Dr. Robert Scheirer, General Surgeon
- Dr. Todd Robinett, OB/GYN

NEW SERVICES:

- Total Joint program (knee and hip surgery)
- Stress echocardiogram testing
- Expansion of General Surgery services
- Expansion of procedures available with MRI technology
- Digital diagnostic radiology technology
- Expansion of GYN surgery services






FUTURE:

- Recruitment of additional OB/GYN physician
- Expansion of outpatient physical therapy

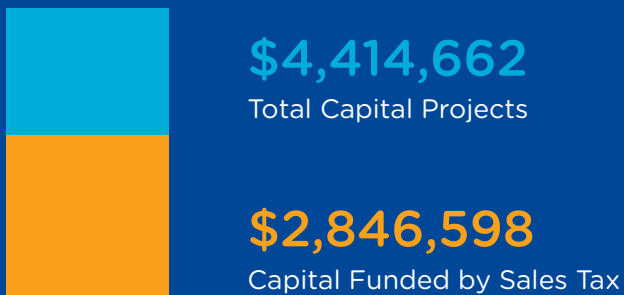


Healing By Numbers

Our statistics represent just a few of the ways Baptist Health Medical Center-Stuttgart is delivering comprehensive healthcare focused on one thing – keeping you amazing.

		2016	2017
	Births	219	183
	ER Visits	8,950	9,327
	Rural Healthcare Visits	58,628	62,243
	Local Surgeries	630	635
	Outpatient Visits	20,159	18,319

Equipment and Facility Improvements



Awards and Achievements

Through our daily efforts to provide the residents of this region quality healthcare at a competitive price, the Baptist Health Medical Center-Stuttgart healthcare team has received several awards and achievements in the past two years.

- 5-Star Rating Patient Experience: US News and World Report - 2017
- 4-Star Overall Rating: CMS Hospital Compare - 2016 & 2017
- Performance Leadership Award for Outcomes: National Organization of State Offices of Rural Health/iVantage - 2016 & 2017
- Performance Leadership Award for Quality: National Organization of State Offices of Rural Health/iVantage - 2017
- Performance Leadership Award for Patient Perspective: National Organization of State Offices of Rural Health/iVantage - 2017
- Certificate of Designation - Arkansas Stroke Ready Hospital: Arkansas Department of Health/Governor Hutchinson
- Recognition from March of Dimes for reducing elective deliveries less than 39 weeks - 2017
- Bronze Level National Certification: Safe Sleep Hospital - Cribs for Kids - 2017
- Silver Level National Certification: Safe Sleep Hospital - Cribs for Kids - 2017





Future Of Rural Healthcare

I have worked in the health-care industry for more than 33 years, and I have seen my fair share of changes. Health care is in one of the most volatile times I have ever seen. Changes abound everywhere, and more are quickly coming.

New technology and advances in medicine combined with efforts from insurers to move traditional in-hospital care to an outpatient setting have reduced the need for inpatient admissions, and this trend is expected to continue.

The future trend in health care, specifically hospital care, will be to keep patients healthy and out of the hospital or emergency room and to instead focus on providing care in a clinic setting or even your home. Health-care providers will work more closely with patients with chronic conditions to help these patients better care for themselves in a more affordable way.

I want to assure you as your local hospital administrator that Baptist Health is committed to serving you now and into the future. We are dedicated to our community and our patients, and we are looking for ways to continue to operate in the current health-care environment while making strategic plans to provide care for many years to come.

On behalf of all the employees at Baptist Health Medical Center-Stuttgart, thank you for your overwhelming support of our hospital, our rural health clinics, and our physicians throughout all of our facilities. We will continue to work hard to provide the highest quality of health care for you and your loved ones when you need us!

Sincerely,

Kevin Storey
Vice President/Administrator