

BAPTIST HEALTH FACTS

Consists of nine hospitals including BHMC-Little Rock, BHMC-North Little Rock, BHMC-Arkadelphia, BHMC-Heber Springs, BHMC-Stuttgart, BH Rehabilitation Institute, BH Extended Care Hospital, BHMC-Hot Spring County and BHMC-Conway

Largest healthcare provider in Arkansas with more than 175 access points including the state's largest primary-care physician network, the state's leading rehabilitation hospital and outpatient therapy centers, the state's most comprehensive 400-resident retirement village, and the state's largest schools of nursing and allied health, plus wellness centers and a home health network

State's only Arkansas-based, locally owned and managed, not-for-profit, faith-based healthcare organization with a rich history of improving the health of Arkansans and giving back to the communities served

Fifth largest employer in Arkansas and the third largest private-sector employer behind only Walmart and Tyson Foods

Noted by the National Research Corporation as the winner of the Consumer Choice Award for 21 consecutive years

Rated highest by the National Research Corporation in having the best doctors, best nurses, best reputation/image, and best quality in its market

Continues to be the most-preferred healthcare provider year after year by residents in central Arkansas according to market research

Early adopter of the Electronic Medical Record as part of comprehensive clinical quality and patient safety initiative

State's first and only adult heart-transplant center performing the state's first heart transplant in 1989. Performed the first total artificial heart transplant in 2017

First healthcare system in the state to offer eICU care 24/7 electronic monitoring of critical care patients and the first to bring the da Vinci Surgical System to treat prostate cancer

Delivers more than 5,000 babies each year--more than any other healthcare organization in the state (Record breaking number for 2015 at 5,730 deliveries)

Almost 160,000 visits were made to Baptist Health ERs last year with the Little Rock ER being one of the busiest in the state

Launched Med Flight emergency helicopter service in 1984 that was one of the first of its kind in Arkansas

Baptist Health College Little Rock trains more registered nurses than any other institution in Arkansas and is consistently in the top-three largest hospital-based training sites in the nation. Approximately 350 individuals' graduate each year from nine different programs of study and 90% of those graduates decide to stay in Arkansas and 50% begin their professional careers at Baptist Health.

Sees more than 1 million visitors at the baptist-health.com website

In 2016 Baptist HealthLine assisted in scheduling over 77,000 physician appointments, services, and classes and spent nearly 7,000 hours answering calls from patients and clinics in Arkansas.

Awarded distinctions for quality care:

- Blue Distinction Center by Blue Cross/Blue Shield for bariatric surgery, cardiac care, knee and hip replacement, spine surgery
- Innovator Award by Arkansas Foundation for Medical Care
- Healthcare Advantage Award by Thomson Reuters
- Quality Respiratory Care Award by the American Association of Respiratory Care
- UDS Top Performer Award (BHRI-LR & NLR)
- Summit Award (BHRI)
- Governor's Award for Performance Excellence (BHRI)
- Society of Thoracic Surgeons Three Star rating
- Consumer Choice Award winner by the National Research Corporation 21 consecutive years
- Arkansas Business Health Care Heroes for Large and Small Hospitals
- Top Performer on Key Quality Measures by The Joint Commission
- Home to Orthopedic Center of Excellence, Stroke Center of Excellence, Bariatric Center of Excellence, and Breast Center of Excellence
- Recognized leader in community outreach doing more than any other hospital organization in serving health needs outside the hospital walls
- American Heart Association "Get With the Guidelines" Award
- ARORA Medal of Honor (BHMC-LR)
- Home Health Guardian of Excellence award (BHMC-HS)
- HomeCare Elite winner (BHMC-A, BHMC-LR)
- Arkansas SAVES Program certified Stroke Ready Hospital (BHMC-A, BHMC-HS, BHMC-HSC, BHMC-S)
- Baby-Friendly USA designated Hospital (BHMC-A, BHMC-LR)
- Storm Ready Designated Hospital by National Weather Service